

CHRISTINA DALEY

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EDUCATION

Indiana University of Pennsylvania/2013

PhD in Nonprofit Administration and Leadership Studies.

Dissertation: Stemming the Tide of Leadership Instability in Long Term Care: How Work Life Factors and Burnout Contribute to Nursing Home Administrators' Intentions to Leave the field

Clarion University/2007

Master of Library Science

Pennsylvania State University/1998

Master in Management in Healthcare Administration

Shippensburg University/2013

Bachelor of Science in Sociology with a Gerontology minor

AWARDS, GRANTS. FELLOWSHIPS

- Penn State University. (2021-2022). Fellowship in the Engagement Faculty Academy. *Project based learning: Flaming the fire in higher education.*
- Penn State University (2019). *Caring for an aging population: The Netherlands experience.* Penn State University Global Programs Faculty Travel Grant
- Penn State College of Health & Human Development Teaching Excellence Award (2019-2020) (2017-2018) (2016-2017) (2015-2016)
- NNLM Award for Outreach with Health Care Professionals Working with Seniors and in Nursing Homes (2010)
- Nursing Home Administrator of the Year Genesis (2000)

ACADEMIC POSITIONS

Pennsylvania State University

Associate Teaching Professor Health Policy and Administration (2020-present)

Pennsylvania State University

Assistant Teaching Professor Health Policy and Administration (2015-present)

Pennsylvania State University, Harrisburg, PA

Instructor in Graduate Program of Health Administration Program (2013-2015)

Pennsylvania College of Health Sciences, Lancaster, PA

Instructor in Health Care Administration and General Education (2011-2013)

Immaculata University, Immaculata, PA

Adjunct Instructor (summer 2012)

Pennsylvania College of Health Sciences, Lancaster, PA

Adjunct Instructor (2010-2011)

Lehigh Carbon Community College, Bethlehem, PA

Adjunct Instructor (1999)

COURSE DEVELOPMENT AND TEACHING EXPERIENCES

Graduate level

- Healthcare administration policy formulation (residential)
- Healthcare marketing (residential and online)
- Politics & Policy in healthcare (residential)
- Healthcare Quality Improvement (residential)
- Health Delivery Systems (residential)
- Long Term Care Administration and Policy (residential and online)
- Healthcare Leadership (residential)

Undergraduate level

- Healthcare marketing (residential and online)
- Long Term Care Administration (residential and online)
- Research in Health Sciences (residential and online)
- Healthcare Leadership (online)
- Healthcare Quality (residential)
- Legal and Ethical Dimensions in Healthcare (residential and online)
- Teaching and Learning in Healthcare (residential and online)
- Organizational Behavior (residential and online)
- Aging in Healthcare: Policies and Issues (residential and online)
- Consumer Choices in Healthcare (residential)
- Introduction to Health Service Organizations (residential and online)
- Health and Medical Needs (residential)

- Aging Policy (residential)
- First Year Seminar (residential)
- Strategic planning and Marketing (residential and online)

Course Development Online

- Healthcare Marketing (graduate level and undergraduate level)
- Health and Medical Needs (undergraduate level)
- Long Term Care Administration (undergraduate level)
- Strategic planning and Marketing (undergraduate level)
- Healthcare Leadership (undergraduate level)
- Legal and Ethical Dimensions in Healthcare (undergraduate level)
- Aging in Healthcare: Policies and Issues (undergraduate level)

RELATED PROFESSIONAL EXPERIENCES

Executive Director (2010-2011)

Consulate Healthcare

- Responsible for the overall management and leadership of a skilled nursing and rehabilitation facility in accordance with current federal, state and local regulations.

Library Director (2008-2010)

Pennsylvania College of Health Sciences

- Responsible for the overall management and operations of the Health Sciences Library, included coordination of library services, development and assessment of new and existing services and community outreach

Health Project Manager (2007-2008)

Library System of Lancaster County-Grant Funded Position

- Collaborated with the project's community partners including Lancaster General Hospital, Lancaster Regional Medical Center, Ephrata Community Hospital, Heart of Lancaster, United Way, sixteen public libraries and community organizations and agencies to develop a community focused health information portal that support health and wellness

Mobile Nursing Home Administrator (1999-2002)

Genesis Health Ventures

- Responsible for the measurable improvement of operations and management of skilled nursing and rehabilitation facilities as assigned throughout Pennsylvania in accordance with Federal, State, and local regulations.

Administrator (1996-1999)

ManorCare Health

- Responsible for the overall management and leadership of skilled nursing and rehabilitation facility including an assisted living unit and specialized Alzheimer's Unit
- Interpreted Federal, State and Local regulations and implemented policies and procedures to ensure compliance

Alzheimer's Unit Program Director (1994-1996)

ManorCare Health

- Responsible for the development and implementation of therapeutic program in accordance with Federal, State and Local regulations

PRESENTATIONS

Daley, C., Sciegaj, M., & Hussain, M. (2022). *Connecting pedagogy to practice: Project based learning in an undergraduate capstone course*. Poster Presentation at Association of University of Program in HealthCare Administration.

Bennett, C., Daley, C., Dielmann, K., & Clifton, S. (2016). Annual (2016). *Systematic literature review to understand factors that impact career advancement for women healthcare executives*. Association of University Programs of Healthcare Administration. Poster presentation.

Daley, C. (2016). *Lessons from burnout: Developing nursing home administrators*. Association for Gerontology in Higher Education (AGHE). Poster Presentation

PUBLICATIONS

Daley, C., Sayre, J., & Feld, B. (2023). Hospice, palliative and end of life care in "Dimensions of Long-Term Care." Chicago: Health Administration Press.

Daley, C. & Sciegaj, M. (2021). Incorporating a project-based learning approach in an advanced undergraduate course on long-term care administration-A spark that ignites the flame. Special Issue: Innovations in Post-Acute Care and Managerial Education. *The Journal of Health Administration Education*, 38(2), 517-536.

Daley, C. (2013). Stemming the tide of leadership instability in long term care: How work life factors and burnout contribute to nursing home administrators' intentions to leave the field. Proquest Dissertations and Thesis: Accession Order #3603343

Daley, C. (2011). *Master guide to authoritative information resources in the health sciences*. Contributor: Medical Sociology. NY: Neal-Schuman

Daley, C. & Steinhauer, M. (2009). Consumer health: A collaborative effort. *Journal of Consumer Health on the Internet*, 14(2), 347-358.

Daley, C. (2010). Tibetan medicine: Free electronic resources. *Journal of Consumer Health on the Internet*, 14(2), 194-200.

Daley, C. (2010). Global health sitings: Sexualityandu.ca. *Journal of Consumer Health on the Internet*, 14(4), 1-12.

PROFESSIONAL ASSOCIATIONS AND LICENSES

- Pennsylvania Nursing Home Administrator License #NH004707L
- Association of University Programs in Health Administration (AUPHA) Member
- President Elect of Post Acute Care Faculty Forum Association of University Programs in Health Administration
- American College of Health Care Administrators Member
- President Elect of the Pennsylvania Chapter American College of Health Care Administrators
- American Society on Aging (ASA) Member