

## **Richard N. Shurgalla**

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**Executive Summary** Senior level executive with a strong record of accomplishments in diverse healthcare and professional services settings. Results-oriented leader with expertise in managing by principles, team building, relationship development and market driven approaches. Proven ability to manage profitable initiatives, facilitate change, and improve unit performance.

**Education** **St. Joseph's University** Philadelphia, PA  
Master of Science in Healthcare Administration 12/1994

**DeSales University** Center Valley, PA  
Bachelor of Arts in Safety Management 5/1987

**Professional Experience** **The Pennsylvania State University** University Park, PA  
*Senior Lecturer & Director of Professional Development* 8/2007 – Present

Provide instruction, coordination, and oversight for undergraduate student internships in Health Policy & Administration.

Serve as a member of the teaching faculty in the College of Health and Human Development, Department of Health Policy and Administration. Current teaching responsibilities include professional development and physician practice management for both undergraduate and graduate level students.

**The Pennsylvania State University** University Park, PA  
*Adjunct Faculty* 12/2007 – 8/2007

Instructor and preceptor for undergraduate and graduate students enrolled in the Health Policy and Administration program.

**Family Health Associates of the Lewistown Hospital** Lewistown, PA  
*Vice President-Operations* 4/2005 – 5/2007

Vice President of Operations for a multi-specialty hospital owned physician practice. Reporting directly to the hospital CEO, the primary responsibilities include the oversight of all financial, operational, and strategic planning processes for FHA.

Responsibilities also include:

- Develop and monitor capital and operational budgets.
- Oversee recruitment of all FHA providers and staff to meet strategic operational goals.
- Monitor market and other environmental benchmarks to insure appropriate resources for the local community.

**Air Methods Corporation**  
*Regional Vice President of Operations*

Englewood, CO  
1/2003 – 4/2005

Regional Vice President for a large multi-state independent air medical provider. Responsibilities include the oversight of all clinical, aviation, and administrative personnel and operations in the southwestern United States.

Responsibilities also include:

- Management of overall operations for local, regional, and multi-state air medical operations
- Establish strategic vision, elevate the organization's profile throughout the community, and correct inefficient practices.
- Develop and monitor capital and operational budgets exceeding \$80 mm
- Make recommendations regarding business policy, resource allocation, and activities to improve the financial performance for 21 bases of operation
- Negotiate preferred provider agreements for air medical services to area hospitals and communities.
- Insure collaborative and high quality clinical standards of care while in transit to regional health care facilities

**Lehigh Valley Hospital**  
*Administrative Director*

Allentown, PA  
3/1995 – 1/2003

Served as the Administrative Director, Department of Emergency Medicine & Pre-hospital Services for a large multi-site academic community medical center and regional tertiary care facility.

Responsibilities also include:

- Administrative oversight and support for three emergency departments exceeding 100,000 annual visits
- Instrumental in the negotiation and transition of a 30 member physician group into a large multi-specialty group practice under the health network umbrella
- Administrative oversight and coordination for the total renovation of all three emergency departments
- Administration and management of an emergency medicine training institute which grew from 2,500 to over 8,000 student contacts annually.
- Developed a collaborative environment between emergency physicians and administration
- Expanded our hospital based helicopter program to three bases while maintaining positive operating margins
- Financial responsibilities include the preparation and oversight of an 8 million dollar emergency department administrative budget and approximately \$1.5 mm of grants.
- Provide practice management for 30 emergency medicine physicians and physician's assistants
- Administrative support for the establishment of a new osteopathic emergency medicine residency program.
- Successfully secured a \$250,000 grant to establish a METI human simulator lab for clinical education and research.

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|----------------------------------|---|-------------------|
| <b>Professional Associations</b> | American College of Healthcare Executives<br><i>Fellow</i>                                | 1/1997            |
|                                  | Medical Group Management Association<br><i>Member</i>                                     | 10/2012           |
| <b>Certifications</b>            | American College of Healthcare Executives<br><i>Board Certified Healthcare Executive</i>  | 3/2007            |
|                                  | Pennsylvania Department of Health<br><i>EMT-Paramedic</i>                                 |                   |
| <b>Community Service</b>         | Eastern Pennsylvania Health Executive Network<br>Founding Member and past President Elect | 5/1994 – 1/2003   |
|                                  | Eastern Pennsylvania Emergency Medical Service Council<br><i>Board Member</i>             | 1/1997 – 1/2003   |
|                                  | Hospital Central Services Cooperative, Inc<br><i>Board Secretary</i>                      | 1/2006 – 1/2007   |
|                                  | Hospital Central Services, Inc<br><i>Board Member</i>                                     | 1/2007 – Present  |
|                                  | LifeLink Emergency Medical Services<br><i>Board Member</i>                                | 11/2010 – Present |
|                                  | The Pennsylvania State University<br><i>University Faculty Senate</i>                     | 8/2010 - Present  |
| <b>References</b>                | Available upon request  |                   |